
13. Accessing and correcting the Personal Information we hold about you

- (a) You can access the Personal Information we hold about you by contacting us using the details set out in section 15 ('Contacting Us'). Sometimes, we may not be able to provide you with access to all of your Personal Information and, where this is the case, we will tell you why. We may also need to verify your identity when you request your Personal Information.
- (b) Depending on where you live, and subject to certain exceptions, you may also have the right to:
 - i. receive a copy of your Personal Information in a portable form;
 - ii. correct your Personal Information, if you think it is inaccurate;
 - iii. object to our processing of your Personal Information;
 - iv. withdraw your consent to our processing of your Personal Information; and
 - v. opt out of the sale of your Personal Information.

14. Making a complaint

- (a) To exercise any of these rights, please contact us using the details set out in section 15 ('Contacting Us'). You will not be discriminated against in any way by virtue of your exercise of the rights listed in this Privacy Notice which means we will not deny goods or services to you, provide different prices or rates for goods or services to you, or provide a different level or quality of goods or services to you.
- (b) If you wish to make a complaint about the way we have handled your Personal Information you can contact us using the details set out in section 15 ('Contacting Us'). Please include your name, email address and/or telephone number and clearly describe your complaint.

15. Contacting Us

If you have any concerns or complaints about how we handle your Personal Information, or if you have any questions about this Privacy Policy or our practices, please contact us at privacyquestions@bluescope.com. You may also write to us at:

BlueScope Steel North America Corporation
1540 Genesee Street
Kansas City, Missouri 64102

We value inclusion and encourage our People to share their ideas and feedback.

with Our Bond, our Code of Conduct How We Work or any Guiding Document including this Po3

nt